

Kyosho Corporation of America
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Kyosho Corporation of America

Customer Service Warranty/ Repair Form

*Before sending anything in for warranty repair please consult with our customer service department or your sales representative who can be reached at 1(800)716-4518 during business hours. M-F 8-5PM PST.

Customer Name _____

(Hobby Shop Only) Account Number _____

Return Address (Please note that items will be sent back UPS Ground so please NO P.O. Box address)

Address _____

City _____ State _____ Zip Code _____

Day Time Phone Number (____) _____ - _____ Email _____

Description of Item(s) being sent in? _____

Number of Boxes _____

***Please include a copy of the original receipt with any items you are sending in.**

Please answer the following questions. Please note the following questions are only for R&D purpose, the answers provided will not affect your warranty claim.

Detailed description of the problem/issues product is having? _____

How old is the item? _____ How much run time did you get out of this item? _____

What type of running do you do with this item? Like: Racing / Bashing / ETC. _____

EP Products

ESC Type? _____ Motor Type/Turns? _____ Stock Equipment

Battery Brand & C Rate? _____ Number of Cells _____ Plug Type? _____

Pinion Gear? _____ Spurgear? _____ Tire Brand/Type _____

Track Condition _____

GP Products

Vehicle Name & Brand? _____ Glow Plug Type? _____

Fuel Brand & % _____ Break In Complete? Yes No

Clutch Bell Gear? _____ Spurgear? _____ Tire Brand/Type? _____

Track Condition _____

*Please keep your tracking number for your own reference! *Note Kyosho is not responsible for damaged or lost goods during the transition from you to us!